Job Title: IT Manager Salary: Competitive Location: Keighley Responsibilities: * Ensuring that support mechanisms are in place to service all European operational issues raised via the IT Helpdesk and ensure tickets are resolved to required Service Level Agreements. * Work with business partners to determine that suitable standards, procedures and SLAs are in place for all operational issues relating to the Helpdesk. * Direct the preparation and installation of information systems and procedu

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